



Nexus Water Ionizers Lifetime Warranty

Warranty Details:

The Nexus water ionizers have passed precise inspection by the manufacturer under strict quality control and are expected to last a long time. In case the product is found to have a defect or develops a spontaneous malfunction within the warranty term, contact our United States authorized agent or the agent from whom you purchased the unit. Save your invoice, packing slip and print off this warranty card for proof of your entitlement to repair under this warranty. The agent will notify you as to how to properly return the unit for repair or replacement. No returns will be accepted without pre-approval.

This warranty is backed by both the manufacturer of Nexus water ionizers and the US authorized agent. This warranty is transferrable if you fill out the proper paperwork, available through our agent.

Warranty Term:

Lifetime Parts & Labor. Provided you qualify, as described herein, you will not be charged for parts or labor at all for the first 5-years from the initial sale date. After that for your lifetime, or in the event you transfer ownership, for a full 15 years if you need a repair, you won't be charged more than \$100 per repair for labor.

Exclusions to Warranty:

This warranty does not cover damage due to drops, misuse, improper care, collisions, fire, flooding or natural disaster. Note: If you have excess sodium, due to a water "softener", or iron in your source water, you would need to filter them out to keep the water ionizer safe. Do not put salt in your mineral port of any Nexus water ionizer. Sodium and iron are both highly electrically conductive and could cause undue damage to your water ionizer over time, which would not be covered as a spontaneous malfunction. Hard water scaling is not specifically covered or not covered. We suggest that you, as the consumer, should do a vinegar wash if scaling causes your water flow-rate to slow.

Shipping:

You will be shipped a water ionizer that is in proper working condition. If not, we will replace it without charging you shipping costs. After that all shipping for warranty fulfillment is the responsibility of the purchaser. If purchaser resides outside of the U.S., all shipping costs are the responsibility of purchaser. We reserve the option to repair or replace unit [with same or comparable unit].

Notes: If you have questions related to the Nexus water ionizers or their warranties, you may contact our U.S. authorized agent, Alkaline Water Plus, 1-888-692-5525, support@alkalinewaterplus.com. Nexus is a product of Entech Co., LTD. #362 Gwangmyeong Sibeom Industrial Complex 201 Korea
Tel : +82-17-220-4435 Fax : +82-2-6007-1260.